



TWAHIRAH
ISLAMIC CHARITY ORGANISATION
"Love, Share & Hope"

ANNUAL REPORT

**20
24**

TICO ANNUAL REPORT 2024

Twahirah Islamic Charity Organisation (TICO) is a non-government organisation in Uganda with a registration number INDR157054848NB.

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Acronyms

LCI – Local Council One

NDPIII – National Development Plan 3

OVC – Orphans and Vulnerable Children

SDGs – Sustainable Development Goals

TIC – Twahirah Islamic Center

TICO – Twahirah Islamic Charity Organisation

UBOS – Uganda Bureau of Statistics

GDP – Gross Domestic Product

Executive Summary



In 2024, Twahirah Islamic Charity Organisation (TICO) continued to transform lives through holistic and community-centered interventions focused on capacity building. Rooted in the belief that every individual possesses God-given talents, TICO reached 6,866 beneficiaries across Uganda with targeted support aimed at helping vulnerable people realize their full potential.

Our impact was felt across several sectors where we provided education sponsorship to six (6) children at risk of dropping out, distributed scholastic materials to needy pupils, and equipped youth like Nassolo Fatuma with vocational skills in tailoring and fashion design to help them earn sustainable incomes. Through mental health counseling, parent engagement, and motivation through gifting, we supported emotional growth and self-confidence, especially among women and children.

To address basic needs, TICO extended relief support including food packages, hot meals, clothes, shoes, and wheelchairs, while our agriculture projects and safe water initiatives provided long-term solutions to food insecurity and health risks in rural communities. Religious programs like Ramadan Iftar, Qurban, and Qur'an distribution reinforced spiritual values, ensuring that our interventions uphold both the physical and spiritual well-being of our beneficiaries.

As a member of platforms like the Uganda National NGO Forum and the Social Entrepreneurship Forum, TICO continues to strengthen its institutional capacity and build strategic partnerships. With a strong team, active volunteers, and over 2,500 supporting members.

Encountered challenges and experiences along the way, paved way for the development of a five-year strategic plan (2025 – 2029) an instrument that will guide our strategic direction as we remain focused on our vision of having a self-reliant and sustainable community where vulnerable people thrive.

This report reflects not just the numbers served, but the hope restored, the skills developed, and the potential unlocked which could not come to reality if it was not for our sponsors, donors and partners. Thank you for your generous giving.

TICO Offices



Twhairah Islamic Charity Organisation (TICO) head office is Located at Plot 716 Gayaza - Kijabijjo, Wakiso District.

We are 16 kilometres from Kampala on Gayaza - Kayunga Road opposite AS Petrol Station.

Our head office is the centre of our day to day running of activities in serving the vulnerable communities around Uganda.



TICO footprint in Uganda

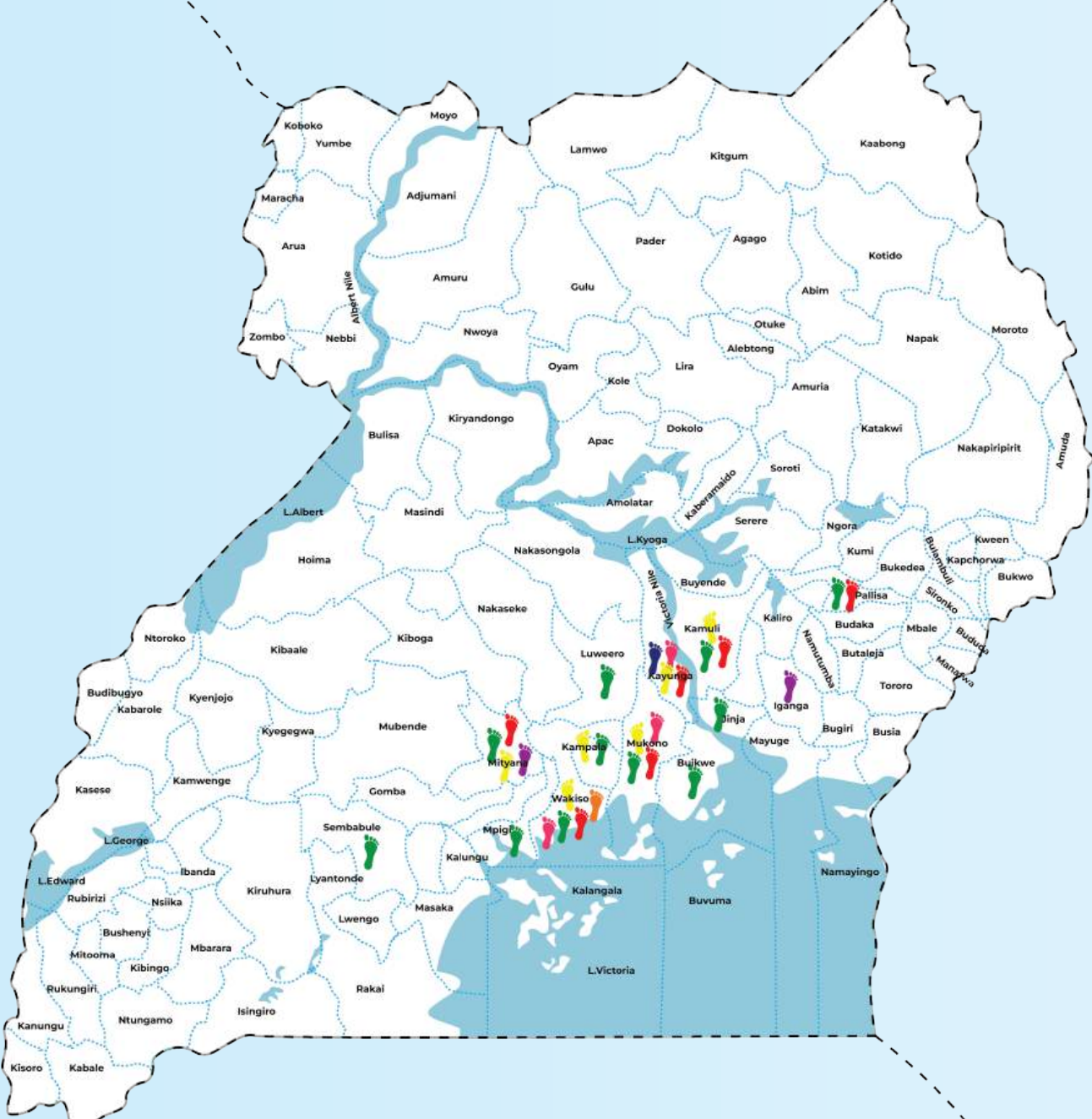







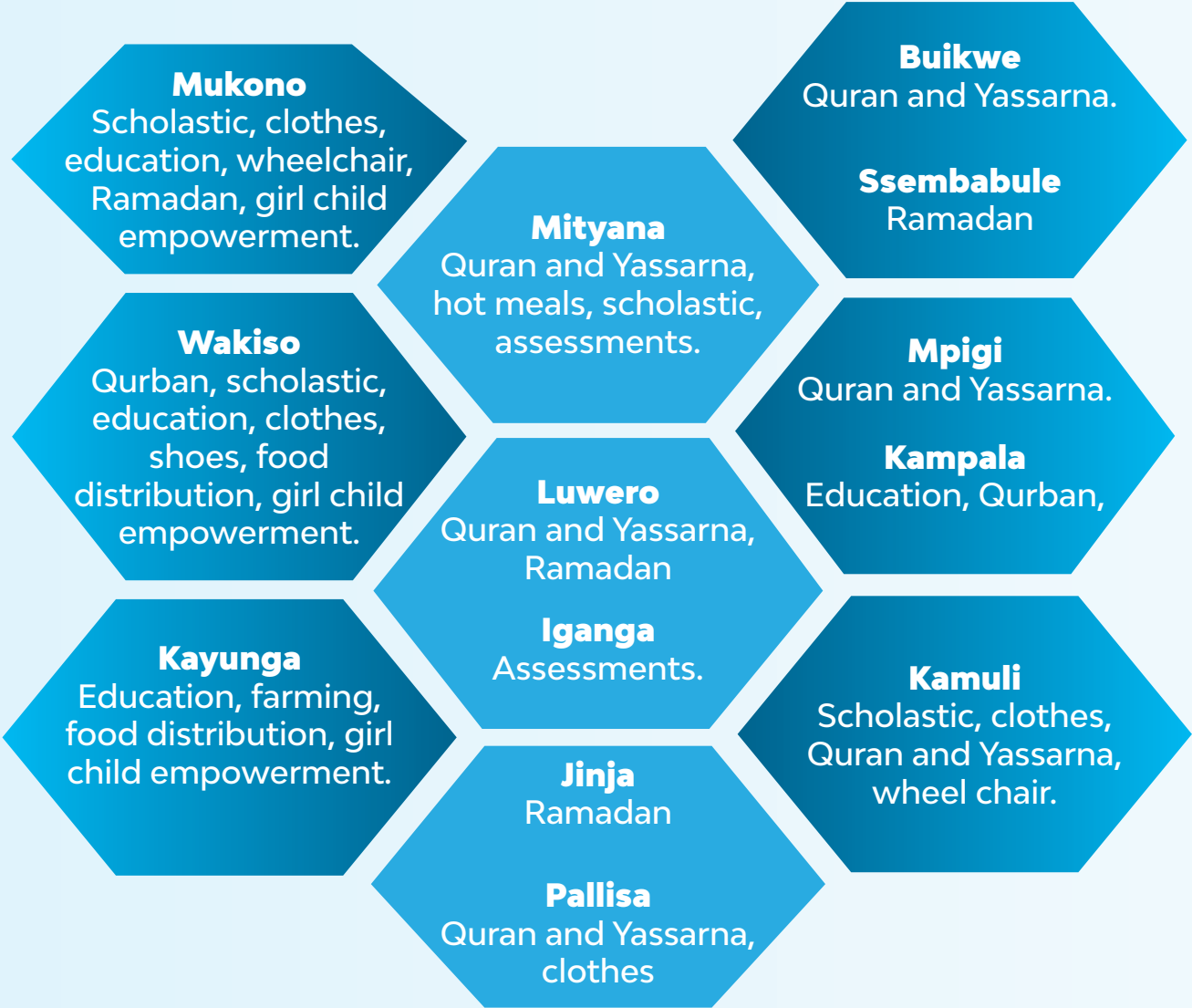


Figure 1: A map of Uganda showing our Geographical reach across the country.

KEY

-  Relief programs
-  Religious programs
-  Education programs
-  Agriculture programs
-  Assessment programs
-  Women empowerment
-  Girl-child empowerment

TICO's Map Foot print Information.

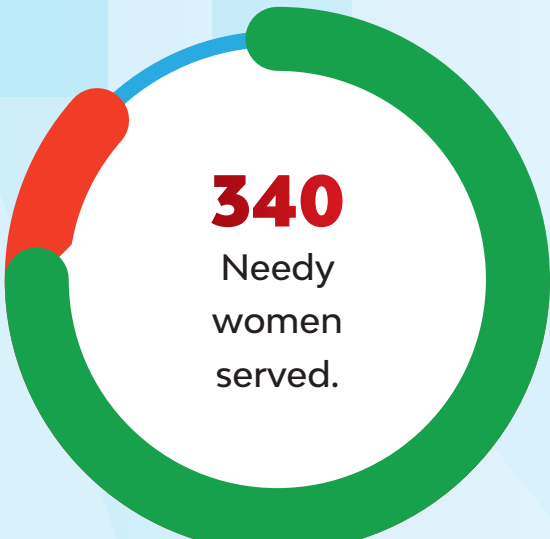


**SECTION
ONE**

1.1

**Current
Achievements**





1.2



01 NO POVERTY 	08 DECENT WORK AND ECONOMIC GROWTH 	15 LIFE ON LAND
02 ZERO HUNGER 	09 INDUSTRY, INNOVATION AND INFRASTRUCTURE 	16 PEACE, JUSTICE AND STRONG INSTITUTIONS
03 GOOD HEALTH & WELL-BEING 	10 REDUCED INEQUALITIES 	17 PARTNERSHIPS FOR THE GOALS
04 QUALITY EDUCATION 	11 SUSTAINABLE CITIES AND COMMUNITIES 	
05 GENDER EQUALITY 	12 RESPONSIBLE CONSUMPTION AND PRODUCTION 	
06 CLEAN WATER AND SANITATION 	13 CLIMATE ACTION 	
07 AFFORDABLE AND CLEAN ENERGY 	14 LIFE BELOW WATER 	

National, African and Global Contribution

TICO plays a crucial role in contributing to the Uganda National Development Plan, the African Agenda 2063 and advancing several Sustainable Development Goals (SDGs) through its focused initiatives. TICO actively promotes Goal 1 which is No poverty through skilling and capacity building, Goal 6 Clean water and sanitation through constructing Bore holes and biodegradable toilets, Goal 4 Quality education with the sponsorship program and vocational institute, Goal 2 Zero hunger, 5 Gender Equality ,13 Climate Action and eventually Goal 17 which is Partnerships for Goals.

Chairman Board of Directors statement

1.3

**Dear Esteemed Stakeholders,
Assalamu alaikum warahumatullahi wabarakatuhu,**

On behalf of the Board of Directors, I am honored to share this message in reflection of Twahirah Islamic Charity Organisation's (TICO) progress and impact in the year 2024. This report not only highlights the milestones achieved, but also speaks volumes about the dedication and resilience of the communities we serve and the team that supports them.

This year, TICO has reached 6,866 beneficiaries with programs rooted in compassion, Islamic values, and a vision of building self-reliant communities. Our commitment to addressing critical needs such as access to education, clean water, vocational skills, spirituality, mental health support, and food security has remained strong and unwavering.

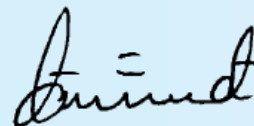
As a Board, our role has been to ensure sound governance, strategic oversight, and alignment of TICO's mission with its actions. We are particularly encouraged by the progress made in institutional development, such as the launch of our Five-Year Strategic Plan (2025–2029), and the growing

recognition of TICO through our membership in national networks like the Uganda National NGO Forum and the Social Entrepreneurship Forum.

Looking ahead, our focus is on deepening partnerships, enhancing accountability, and promoting sustainable interventions that transform lives. I extend my heartfelt thanks to our donors, members, volunteers, and all partners whose belief in our cause continues to push us forward.

May we remain united in service.

Sincerely,



Shk Mugendera Abdulkarim
Chairman, Board of Directors



Executive Director's Statement



1.4

Dear Esteemed Stakeholders, Assalamu alaikum warahumatullahi wabarakatuhu,

It is with deep gratitude and a sense of accomplishment that I present to you the 2024 Annual Report for Twahirah Islamic Charity Organisation (TICO).

This year has been a testament to the power of unity, compassion, and unwavering faith in our shared mission which is to empower vulnerable communities through innovative capacity building and humanitarian support.

In 2024, we reached over 6,866 beneficiaries across Uganda with practical interventions that addressed immediate needs while laying the foundation for long-term self-reliance.

From education sponsorship and vocational training to food distribution, each initiative was guided by our belief that every person, no matter their background, carries God-given talents and the potential to rise above adversity.

I am particularly proud of our growing emphasis on capacity building; empowering youth with skills, supporting women's mental health,

and helping children stay in school with dignity and hope. Our work has been further strengthened by partnerships, community engagement, and the dedication of our volunteers and members whose support has made all of this possible.

As we move into a new chapter guided by our Five-Year Strategic Plan (2025–2029), our focus remains on sustainability, inclusivity, and scaling impact. Together, we will continue to build a future where no one is left behind, and where communities not only survive but thrive.

Thank you for believing in our vision and walking this journey with TICO.

May Allah reward you.

Yours in Service,



Damulila Faizal,
Executive Director

1.5

Our Team



CHAIRMAN BOARD
Shk Mugendera Abdulkharim



EXECUTIVE DIRECTOR
Mr Damulila Faizal



PUBLIC RELATIONS MANAGER
Shk Kimala Akram



ADIVSOR
Hajjat Mariam Nakisanze



FINANCE & HR MANAGER
Ms Nalunga Rafia



COMMS & ICT MANAGER
Mr Nsubuga Abudalah



PROJECTS MANAGER
Mr Kiyemba Nathan



MEMBERSHIP COORDINATOR
Mr Kkonde Badru



1.6

Background Information

Twahirah Islamic Charity Organisation (TICO) is a non-government organisation in Uganda with a registration number INDR157054848NB. We envision a self-reliant and sustainable community where vulnerable people thrive through innovative capacity building, humanitarian and psychosocial support. Projects such as education sponsorship, skills development, sanitation and safe water, relief provision, religious based initiatives and education sponsorship among others are the centre of our services.

According to the Uganda Bureau of Statistics (2021), 41% of the population live below the poverty line and do not earn an income at all putting them in positions where they cannot survive if no one comes to their rescue. Among these vulnerable people are orphans, the elderly, the disabled, women, young girls among other groups. All the mentioned categories benefit from our programs through building their capacity fostering self-reliance and empowering them to contribute to a sustainable community.

1.7

TICO Story

Twahirah Islamic Charity Organisation (TICO) emerged from the shared experiences of a group of determined Ugandan youths who grew up witnessing first-hand the struggles of underserved communities. Some of these youths themselves came from humble backgrounds, where scarcity was part of daily life, and access to basic necessities like food, education, and healthcare was a privilege beyond reach for many.

As they interacted with children from the most marginalized families; where hunger was common and survival was a constant battle, this team of passionate individuals became deeply aware of the hardships others were enduring. The sight of children going to bed hungry, dropping out of school due to lack of fees, and families trapped in cycles of poverty motivated these youths to take action. They understood that the systemic challenges in their communities were not merely statistics but real lives being shaped by poverty, and they were determined to make a change.

In Uganda, especially in rural and urban poor settings, poverty often deprives children of opportunities, leaving them vulnerable to the harsh ways of living. Borrowing knowledge from religious rooted values, these youths formed TICO to provide support and bring hope to these vulnerable families. TICO was started out of empathy and commitment to transforming lives by addressing the root causes of poverty and other social problems that steal away people's hope.

Our mission is to empower vulnerable communities through innovative capacity building, humanitarian and psycho social support for sustainable development. Our team wants to create a self-reliant community where the most underserved can thrive with dignity, breaking the cycle of poverty. TICO's mission is to become a testament to the team's belief in the power of community driven change, starting from within our own backgrounds of need, and expanding to touch the lives of others in a sustainable, impactful way.



1.8



Our Vision

A self-reliant and sustainable community where vulnerable people thrive.



Our mission

To empower vulnerable communities through innovative capacity building, humanitarian and psycho social support for sustainable development.

1.9

Strategic Objectives

1

To provide quality and inclusive Education services among the Vulnerable Communities in Uganda.

2

To promote Smart Innovative Agricultural practices for Sustainable food security among Vulnerable Communities.

3

To ensure access to Safe Water and improve Sanitation among Vulnerable Communities

4

To promote Islamic Values and Morals through programs that provide Aid and access to Islamic learning resources to the Vulnerable.

5

To build strong Operational Systems and Implement Income generating Initiatives for Financial Resilience.

1.10

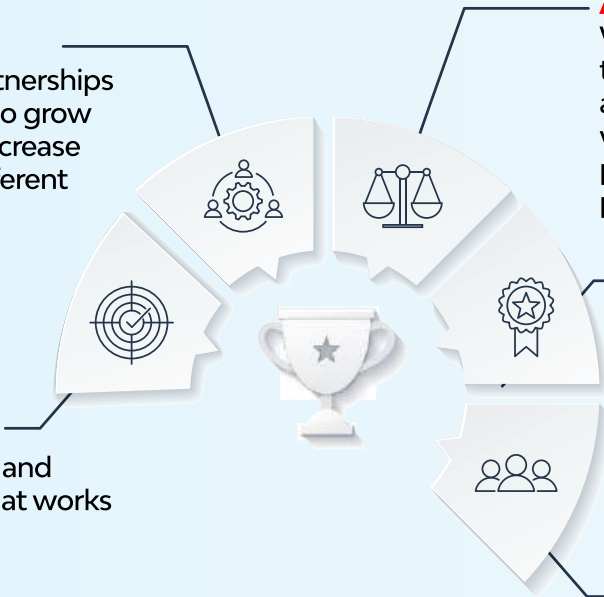
Core values

Collaboration:

We are open to partnerships and collaborations to grow our mandate and increase our impact with different stakeholders.

Passion:

We are committed and passionate team that works together.



Accountability and Transparency:

We hold ourselves accountable to the highest level of ethical behavior and responsibility for our actions while maintain integrity in our performance. All our actions and projects ensure credibility.

Equity and Equality:

TICO promotes equality, dignity and unbiased society to the marginalized groups through empowering the disposed towards revealing their God given human potential.

Community Engagement:

We shall ensure a sense of belonging is natured across all operations of the organization whereby all donors, volunteers, staff and other stakeholders feel part of the fields of life family.

1.11

TICO beneficiaries

We define a beneficiary as a vulnerable person who is prone to risks which might not be of his or her causing. It is mostly due to negative factors which are outside one's control. Poverty to a greater extent makes people vulnerable due to lack of resources which are crucial in provision of human basic needs. The following among others is the vulnerable groups TICO serves; orphans, vulnerable children, the disabled, elderly, widows, the homeless, those without food, girl child and youth.



1.11.1

Sponsored Children



It is only evident that many children are not able to access quality education because of orphanhood, poverty, irresponsible parents, sickness, cultural and religious beliefs among others. Such uncalled-for circumstances make them prone to a lot of risks which deter them from accessing education.

TICO sponsors underprivileged children with such backgrounds to build their capacity so that they can become better citizens.

In the year 2024, we sponsored six (6) who benefited through school fees, scholastic materials, food packages and gifting the best performers.

SECTION TWO

Psycho - Social Support

2.1 Home visits



It is imperative conducting home visits and assessments because they are the basis of decisions made at TICO; we design and implement projects together with the intended beneficiaries.

A case in point is a visit made to Hajat Kansime Jalia's home for an assessment during the enrolment process of her daughter; Nassolo Fatumah onto our sponsorship program. Given her situation of being orphaned without supportive paternal relatives, she was enrolled and admitted in Primary five at Sweet Valley Islamic Nursery and Primary School.

2.2 Parents meeting

Ideation around improving the TICO education program is done with the parents themselves in a meeting. Evaluation is done at least three times during the different term holidays; reflecting on the previous term's education achievements, challenges faced and areas of improvement in preparation for the coming term.

Normally, the best two performers are awarded with gifts.



2.3 Counselling



As TICO, we recognize the importance of mental health, especially for women facing hardship and emotional distress. Through our counseling programs, we offer a safe space for those in need to share, heal, and find hope. We walk with them through their struggles, helping them rebuild confidence and purpose. Restoring mental well-being is key to empowering individuals and strengthening families.

Over ten families benefited from this impacting their mental wellbeing thus setting pace for the member's to fully utilize their potential.

2.4 Gifts

At TICO, we believe that motivation plays a key role in a child's academic and personal growth. That's why we regularly issue small gifts to the children under our care as a way to encourage them in their education and social development. These gifts not only boost their morale but also make them feel valued and supported. It's a simple gesture that creates lasting positive impact in their lives.



SECTION THREE

Projects

3.1 Education



3.1.1 Scholastic materials distribution



Many pupils and students from vulnerable families go to school without learning materials which among others include books and pens making their learning progress more difficult and sometimes this forces them to drop out of school. TICO aims at improving education of vulnerable children through the provision of scholastic materials. This in turn improves their learning progress thus reducing on high rate of school drop outs.



On Saturday 27th January 2024, we distributed Scholastic materials to seventy-one (71) needy children at Bunangwe-Buyuka village, Kamuli District. The package included books, geometry sets, pens, pencils, toilet papers, rubbers and rulers. Parents sent children to school with all the necessary Scholastic materials. The needy parents and children indeed smiled. We are grateful for the generous contributions from our dear members and partners for this project. May Allah continue blessing you.

3.1.2 Education Sponsorship



For a need to change what is ought to happen in future for sustainability, he or she must acquire necessary knowledge and skills to use in the competitive world. That can only be achieved through acquiring good quality education. Our six (6) sponsored children continued with their education in their respective schools, showing great improvement as opposed to how they were before joining the TICO sponsorship program. Building their capacity so that they fully use their potential to sustain themselves and family background.

3.1.3 Skilling



Skilling the youth through vocational training is a key focus in empowering underserved communities. We equip young people with practical skills that enable them to earn a living and become self-reliant. This not only reduces unemployment but also breaks the cycle of poverty. Our goal is to build lasting capacity for a more sustainable future.

In late 2024, Nassolo Fatuma, an orphan who started struggling at a very tender age when her father died, was enrolled to get skills in Tailoring Fashion and Design. Attaining that skill will see her be able to earn income thus changing the family sad story in a promising one.

3.2

Sanitation And Safe Water



3.2.1

Assessments

According to UNICEF and Uganda's Ministry of Water and Environment in 2023, about 38% of Ugandans making them approximately 14 million people still lack access to safe and clean water, leaving them vulnerable to waterborne diseases. The most affected communities are those in rural villages, where people fetch water from swamps and ponds that are often distant and contaminated by animal waste.

Children are particularly at risk, as they are often responsible for fetching water from these distant sources. This exposes them to danger from animals and other hazards, jeopardizing their safety and well-being.

TICO recently conducted an assessment at Lady Mariam Islamic Nursery and Primary School in Mityana District, Uganda. We found that the school, which serves over 250 children, relies on a very dirty well for both drinking and general use. This puts the children's health at serious risk due to waterborne diseases. We plan to construct a borehole to provide clean and safe water for the entire school community, improving hygiene and well-being for the children and their teachers.



3.3 Agriculture

According to UBOS, the Agricultural Sector continues to be the most important sector in Uganda; it employs approximately 72% of the population and contributes about 32% to the GDP. However, productivity is limited by reliance on natural weather conditions and the widespread use of traditional methods and equipment.

The fact that food is one of the most pressing needs, no human being can survive for long without it. No one can bypass eating; be it the neediest or those who can afford it. This implies that there is ready market for any food item produce as long as it is of good quality.

As TICO, the donations and different forms of support we attain from different individuals and companies cannot sustain the different projects conducted and to help us fully serve the big number of needy people.

We therefore ventured into projects which can help us arrive at sustainability in the near future and conducting extensive agriculture is one of them. The food we grow is donated to vulnerable people we serve and the surplus is sold to earn an income which is eventually used to finance other projects.

On 5th May 2024, we planted cassava on an acre of land and sweet potatoes on half acre implying a milestone reached through our sustainability initiatives.



3.3.1

Sweet potato harvesting



TICO is streamlining resource mobilization through different avenues farming inclusive.

Farming started producing yields as we were able to harvest our sweet potatoes in **November 2024**. The yields were sold; the income was banked, and it catered for other projects and administration expenses.

Your support towards this initiative is clear evidence that you want to improve the underprivileged lives. The efforts have greatly impacted lives empowering them to realise their full potential.



3.4 RELIEF



3.4.1 Shoes donation

Putting on shoes by children is considered luxurious in many parts of Uganda due to poverty that hovers all around the country. Income earned by parents and guardians is spent on more serious basic needs like food, shelter and clothing among others. To make needy children feel special and loved and reducing the heavy burden on the parents' little incomes, TICO donated shoes to **sixty - seven (67) needy children** on **27th April 2024** around Kijabijjo, Wakiso District.

On 19th October 2024, TICO donated sandals to 19 children in Bunangwe - Buyuka, Kamuli District who previously walked barefoot around the village. This small gesture aimed to protect their feet and restore their dignity.



3.4.2 Clothes donation

Clothes are one of the most pressing basic needs. No sane human being can move out of his / her home without them. Many vulnerable people in villages and most needy families put on worn-out clothes which lowers their self-esteem and deters them from associating with those who can afford better clothes. This disassociation comes with quite a number of issues ranging from missing out on opportunities, low self-esteem and poor mental health. **On 21st April 2024**, our team distributed clothes to **sixty - four (64) children** from needy families. This activity was conducted in our office premises. The clothes donation saw the needy children's self-esteem restored because they can now get to associate with other people in the community.



3.4.3

Food packages distribution



Food, if not the most essential need is one of the basic needs; a human being cannot survive without. It is disheartening that some people in villages can sleep on empty stomachs and others having less than two meals a day. It is on record in Uganda that some people from needy families do not believe that a person can even afford to have three meals a day.

Children in such families end up growing malnourished thus in the end contract diseases associated with lacking of some nutrients in the body. In Uganda, in majorly needy homes, women are the back bone in their families. If these women are empowered, they can easily support their children and husbands who might be incapacitated by illnesses or even in absence of employment opportunities.



In April, food was distributed in two phases namely, on **16th April 2024**, three hundred (300) food packages were distributed, and **forty (40) packages** were donated on **21st April 2024** to a total of three hundred **forty (340)** needy women of Kijabijjo Wakiso district and surrounding areas.



In Kamuli District, a total of **ten (10) food packages** were donated to the neediest families including child led ones and helpless orphans.



To crown 2025, on **17th December 2024**, TICO donated fifty (50) food packages to vulnerable families of Buseera C village, Mayuge District.

The **four hundred (400) food packages** distributed to different needy families are a relief to the underprivileged Ugandans facing the serious problem of malnutrition among both adults and children.

The credit for the created impact goes to generous individuals of Team Twahirah who tirelessly donate towards such projects will directly improve people's welfare.



3.4.4

Wheel Chairs donation

According to the Uganda Bureau of Statistics Census Report (UBOS 2016), approximately 4.5 million Ugandans have a disability meaning 12.4% of the Ugandan population have some disability. People with disabilities encounter many challenges in trying to relate with those without disabilities. Some of the challenges include; a physical environment that is not accessible, lack of relevant assistive technology (assistive, adaptive, and rehabilitative devices) and negative attitudes of people towards disability among others. These make the environment not suitable for the disabled and therefore must be assisted in arriving at their needs and wants. During this quarter, we donated two wheelchairs to two physically challenged children in Kamuli District.



Wasswa is a physically challenged orphan who was abandoned by his father because of his condition. His grandmother Namusimba Ruth took full custody of Wasswa yet she lacks a permanent job to generate income

from thus leaving many of the child's needs un met. Transporting the child was also challenging given the grandmother's age thus it is from such a background that TICO decided to intervene to bring back hope in this family by donating a wheelchair.



Akram Ngobi became physically challenged in Primary three. His activeness got affected by this impairment thus burdening his mother madam Mbwaali since everything was being done for him. TICO came in to solve such bad experiences in a bid to improve Akram's well-being. Our team donated a wheelchair to Akram to help him engage actively with other children. The family also has plans of taking him back to school for studies thus his transportation will be easier. Your philanthropic nature as Team Twahirah Members has seen these needy have wheelchairs to help them to be transported from one place to another. We are grateful for your support.

3.4.5 Hot meals

According to UNICEF, malnutrition threatens to destroy a generation of children in Uganda. More than one third of all young children 2.4 million are stunted. The damage caused by stunting is irreversible. Half of children under five and one quarter of child bearing age are anemic. The problem persists despite a drop in stunting and anemia rates in recent years. Between 2013 and 2015, it is estimated that more than 500,000 young Ugandan children died, of these deaths, nearly half were associated with undernutrition. Undernutrition is responsible for four in 10 deaths of children under five which is way too high for statistics of just one country. It is immoral to ignore the fact that hunger contributes directly to the poor wellbeing of the neediest families in Uganda. Poverty as a factor deters parents or guardians from catering for their children's basic needs including food. Twahirah Islamic charity Organisation (TICO) provides hot nutritious meals to needy children including orphans; in schools, homes and other communities.



On 7th May 2024, Twahirah Islamic Charity Organisation (TICO) served hot meals to one hundred fifty (150) orphans of Lady Mariam Islamic Nursery and Primary School, Mityana District - Uganda. The continuous smiles on their faces are proof that your generosity has restored their hope as they now feel loved and cared for.

3.5 RELIGIOUS



3.5.1 Ramadan Iftar Aid

According to the Uganda Bureau of Statistics (2021), 41% of the population live below the poverty line and do not earn an income at all putting them in positions where they cannot survive if no one comes to their rescue. Among these vulnerable people are orphans, the elderly, the disabled, women, young girls among other groups. This becomes more worse during the holy month of Ramadan where a substantial number of Muslims are caught up in circumstances beyond their control who are therefore forced to forego fasting in this period yet it is the fourth pillar of Islam. A number of these Muslims come from poor families and are not able to afford food iftar to break their fasting throughout this period.

To make sure the needy have access to Iftar, Twnahirah Islamic Charity Organisation (TICO) provided Iftar in Our Ramadan Iftar Aid project to four Mosques including Masjid Taqwa Kasangati, Masjid Taqwa- Jinja district, Masjid Swidiq - Kisenyi and Masjid Taqwa Wobulenzi Luweero district.



3.5.1.1

Iftar provision at Masjid Taqwa - Kasangati

On 15th March 2024, Twahirah Islamic Charity Organisation (TICO) provided Iftar to three hundred forty-five (345) fasting Muslims of Masjid Taqwa - Kasangati. Smiles filled their faces as they broke their fast. They praised Allah for all the blessings and provisions.

Without your support, these fasting Muslims would not have such a good meal. May Allah reward you abundantly.



3.5.1.2

Iftar Provision at Masjid Taqwa - Jinja

On 22nd March 2024, our team was able to provide Iftar to 305 fasting Muslims of Masjid Taqwa Jinja. Their hunger and thirst were quenched. The meal included water, fruits and food. These are all your efforts. May Allah bless you for the hope you restored in lives of those in need.



3.5.1.3

Iftar Provision at Masjid Swidiq

On 31st March 2024, our team was able to provide Iftar to over one thousand five hundred Muslims of Masjid Swidiq - Kisenyi, Kampala District. To bring this to reality, our partner Al-Ihsaan Education Centre School played a tremendous role as our muslim brothers and sisters enjoyed special Iftar that day.



3.5.1.4

Iftar Provision at Masjid Taqwa - Wobulenzi, Luweero District.

On 5th April 2024, Twahirah Islamic Charity Organisation (TICO) in partnership with Coca Cola Beverages Uganda provided Iftar to five hundred (500) fasting Muslims of Masjid Taqwa - Wobulenzi. The activities included conducting the Jummah prayers, Islamic teaching to Moslem attendees from our teachers and provision of iftar.



3.5.1.5

Iftar provision at Masjid Taqwa – Kijabijjo



On a daily basis, our team provided Iftar to more than fifty (50) Muslims whose wavering hope towards having enough food to eat for iftar was restored. This saw many Muslims engage in fasting because they were sure of availability of food and fruits to break their fast thus fulfilling the fourth pillar of Islam. TICO achieved this in partnership with Unite For **Humanity – UK**.

3.5.2

Ramadan Food Packages



The needy face challenges which easily deter them from fasting during the Holy month of Ramadan. As Twahirah Islamic Charity Organisation (TICO), we distributed food packages to **seventeen (17) needy families** so that they could have food for Iftar thus fulfilling the fourth pillar of Islam.

3.5.3

Twahirah Ramadan Seminar

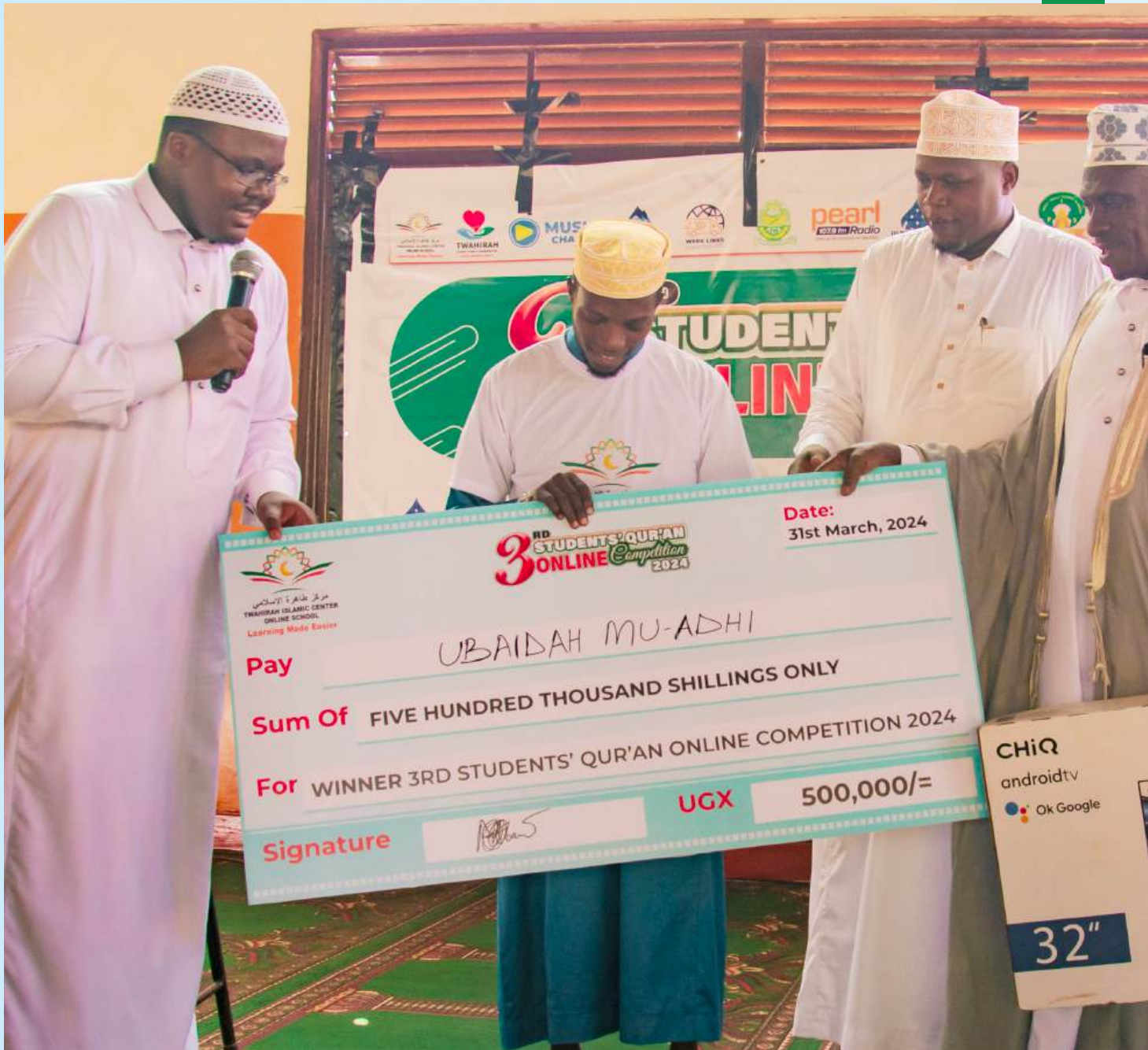
Seminars are good avenues to spread and promote Islamic teachings to both Muslims and non-Muslims through religious festivities, lectures and symposiums. More still, seminars bring us towards morality through learning and participating in activities which draw us closer to Allah when we practice laws and values as He commands thus strengthening one's faith. Twahirah Islamic Charity Organisation (TICO) in partnership with Twahirah Islamic Center (TIC) for that matter, conducted "The Twahirah Ramadan Seminar 2024" with a theme "Islam and the Community" on **31st March 2024** at **Masjid Swidiq - Kisenyi**, Kampala which was attended by over one thousand five hundred (1500) participants during the Month of Ramadan. Over ten knowledgeable Sheikhs and other teachers presented on different issue in line with promoting Islamic values and how to embed them in our daily life.

The attendees acquired knowledge and skills to live as responsible Muslims and were urged to use it to work professionally thus earning income and also growing spiritually.





3.5.4 Quran Competitions



Being an Islamic founded organisation in Uganda, we partner with Twahirah Islamic Center (TIC) to teach Muslims of different ages in different courses which instill Islamic morals and values.

In line with making sure the students taught learn well, we organize Quran competitions which are conducted online via zoom, google meet and streamed live on Facebook and You-tube every month of Ramadan. This promotes the culture of learning and reading the Holy Quran.



The Quran competitions started on **6th March 2024** with **sixteen (16)** competitors who competed on four levels; sixteen participants in the **preliminaries**, twelve in **Quarter finals**, eight in the **Semi Finals** and five in the **grand Finals**. This competition was hosted on Google Meet, however, the grand Finale was held physically at **Masjid Swidiq** - Kisenyi Kampala.

The winner of the 3rd Students Quran Online Competitions was **Ubaidah Mu-adhi** who took home five hundred shillings (**Shs 500,000**) and a **32 inch smart Television** among other prizes.

3.5.5

Quran and Yassarna Distribution



According to the Uganda Bureau of Statistics, 14 percent of Ugandans are Muslims making them 9.1 million in the forty-five million Ugandans. Learning about Allah is always a privilege to those who get a chance. Many of our fellow Moslems in Uganda do not have access to the Holy Quran, Quran teachers and other books needed to help them understand Islam. It is always disheartening for a believer's faith to deteriorate just because he or she does not have access to Islamic learning resources.

It is from such a background, in bridging the gap that Twahirah Islamic Charity Organisation (TICO) distributes Qurans and Yassarna to different mosques, Quran memorization centers, schools and individuals to bring Allah's word closer to vulnerable Moslems who cannot afford to buy such materials.



On 6th February 2024, Twahirah Islamic Charity Organisation donated **thirty (30) copies** of Quran to needy women and children of Kijabijjo. The beneficiaries were urged to use these Quran daily thus learning their deen.

TICO continued donating copies of the Holy Quran and Yassarna to different Muslim schools in different parts of the country. A total **one hundred fifteen (115)** copies of the holy Quran and **nine hundred forty (940)** copies of Yassarna were donated to needy children who now have access to enough resources to learn their deen.

The table below shows Quran and Yassarna distribution to different schools in the year 2024:

S/N	SCHOOL	NUMBER OF QURANS DONATED	NUMBER YASSARNAS DONATED	NUMBER OF STUDENT
1	Buseera Noor Islamic	50	300	
2	Rahma Junior School	10	60	62
3	Sanida Primary School Kikajjo	10	50	63
4	Kiyagi Quran Primary School	10	50	51
5	Sumayyah Islamic Primary School	20	100	181
6	Ummu-L-Qurah Islamic Foundation		80	104
7	Huddah Islamic Nursery and Primary School		150	137
8	Buteera Orphanage Islamic Primary	15	150	126
	Total	115	940	

3.5.6 Qurban



Qurban is known as the Feast of Sacrifice. This is because it honours the famous story of the willingness of the prophet Ibrahim to sacrifice his son as an act of obedience to Allah's command. In that respect, Muslims all over the world slaughter animals like cattle, sheep and goats while initiating strong social ties through charity giving.

Having meat on Eid Adhuha is a privilege to the few people in rural areas of Uganda - Africa, many Muslims lack proper meals to eat on this special day. In Uganda, one of the first signs of a poor person is not affording meat; even one kilogram.

As Twahirah Islamic Charity Organisation (TICO), in regards to fulfilling the act of sacrifice which is a command from Allah, we are pleased to report to you that we managed to slaughter **two hundred forty-two (242) goats** and **one cow** which meat was distributed to one thousand **(1,300)** needy families. These families were given enough meat for Eid improving their nutrition and creating a sense of belonging to a society where others care for them. In partnership with Serantau Muslim, we slaughtered a cow which meat was distributed to sixty needy Muslims and they had proper meals for Eid.

Our gratitude goes partners and members who slaughtered your animal with us, those who contributed financially and volunteers. The needy indeed enjoyed meat because of you.



3.5.7

Zakat Alfitr Distribution



On 9th April 2024, Twahirah Islamic Charity Organisation distributed Zakat Al-Fitr to fifty (50) needy families around Kijabijjo. We are grateful to everyone who entrusted your Zakat with us. The needy indeed are smiling this Eid. Thank you for always bailing the needy out. May Allah bless you.

SECTION FOUR

Finance And Administration

4.1 Administration

4.1.1 Staffing



The fact that we have not raised enough resources to accommodate a number of staff, we resorted to having volunteers who come to serve the needy depending on the projects we may have at different intervals. Our volunteers are very determined to change lives of the underprivileged

4.1.2 Strategic Plan Development





Moving in a well-defined and calculated way, TICO developed a five-year strategic plan (2025 to 2029). This plan serves as a bold and comprehensive roadmap that reflects our unwavering commitment to transforming the lives of vulnerable communities in Uganda through innovative and sustainable interventions.

Over the next five years, TICO will focus on building a self-reliant and thriving community through our strategic objectives entailing inclusive education, Smart agricultural practices, Access to clean water and sanitation, financial sustainability, and the promotion of Islamic values. These pillars, aligned with our core values of accountability, equity and equality, community engagement, passion, and collaboration, will guide our efforts to empower individuals and families, creating lasting and meaningful change.

This strategic plan is not just a document; it is a manifestation of our vision for a future where no one is left behind, where every vulnerable person has the opportunity to rise above their challenges, and where communities are empowered to create sustainable livelihoods. Through innovative capacity building, humanitarian and psycho social support TICO will continue to build a better tomorrow for all.

Our commitment to transparency and collaboration with stakeholders remains central to our mission. This plan is the result of rigorous planning, community consultations, and a shared desire to make a measurable impact on the lives of the most disadvantaged. As we implement this strategy, we will work closely with our partners, donors, and the community to ensure that our initiatives are effective, scalable, and sustainable.

4.1.3 Workshops

4.1.3.1 Masterclass training

On the 29th February 2024, a meeting was held between TICO and Capital Solutions Limited and it is from this meeting that the two parties discussed the need for capacity building. It was agreed that a Masterclass be organized for the TICO team, and a concept note was shared to hold a two days training on 27th to 28th June 2024 to deepen the understanding of social Entrepreneurship. The two days training was attended by a total of eight staff who were senior management and staff of Twahirah Islamic Charity Organisation. The two days Master class training took place at the Egret Skilling Hub in Kajjansi by a CSL capacity building team led by **Dr. Joyce Tamale** supported by Ms. Angella Nakato, Ms. Hellen Nakyeyune and Ms. Angel Nakasujja.

We covered the following topics: Basics of Social Entrepreneurship, Human resource management, emotional intelligence, leadership and governance, financial management, stakeholder management, business ideation and culture development. All those together, led to the birth of different ideas which will take TICO to the next step including establishment of a vocational institute, a mixed farm and Zakat Program among others.



4.1.4 Partnership meetings

To strengthen our partnership with different individuals and companies more, our team met with Tropical Bank Manager-Oasis Mall Branch to discuss possibilities of Twahirah Islamic Charity collaborating with this Banking Institution in our projects designed to serve the needy.

4.1.5 Meetings



Meetings help the staff to strategize on how to go about the tasks assigned to them and also getting the way forward in case challenges are encountered. We continued to sit weekly and monthly general meetings both on departmental and management levels.

4.1.6

Membership Associations

4.1.6.1

Uganda National NGO Forum

TICO is proud to be a member of the Uganda National NGO Forum; a national platform that brings together NGOs to share, reflect, and collectively influence governance and development in Uganda. Through this membership, TICO benefits by staying informed on key policy issues, engaging in advocacy efforts, and building partnerships that enhance our impact. It also strengthens our voice in national dialogues and helps us improve our operating environment for better service delivery.



4.1.6.2

Social Entrepreneurship Forum (SEF)



In 2024, TICO became a member of the Social Entrepreneurship Forum in Uganda, a platform that unites social entrepreneurs to share ideas, learn from one another, and connect with potential partners. Through this membership, TICO stands to benefit by gaining new insights, expanding its network, and accessing opportunities that can strengthen our programs and increase our impact in vulnerable communities.

4.2

Finance 2024

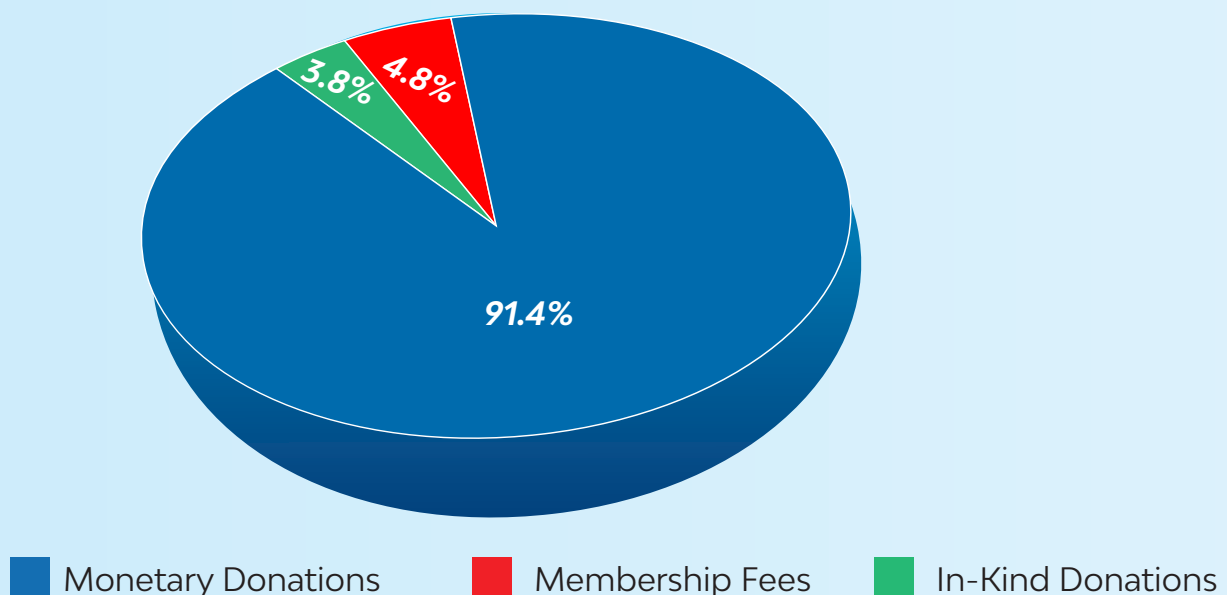
Financial management is an important aspect of accountability and transparency as a core value at TICO. Below is a description of our income, expenditure and a financial report for 2024.

4.2.1

Sources of income

Sources of income	Percentage (%)
Membership Fees	4.8
Monetary Donations	91.4
In-Kind Donations	3.8

Figure 1: Pie chart showing sources of income

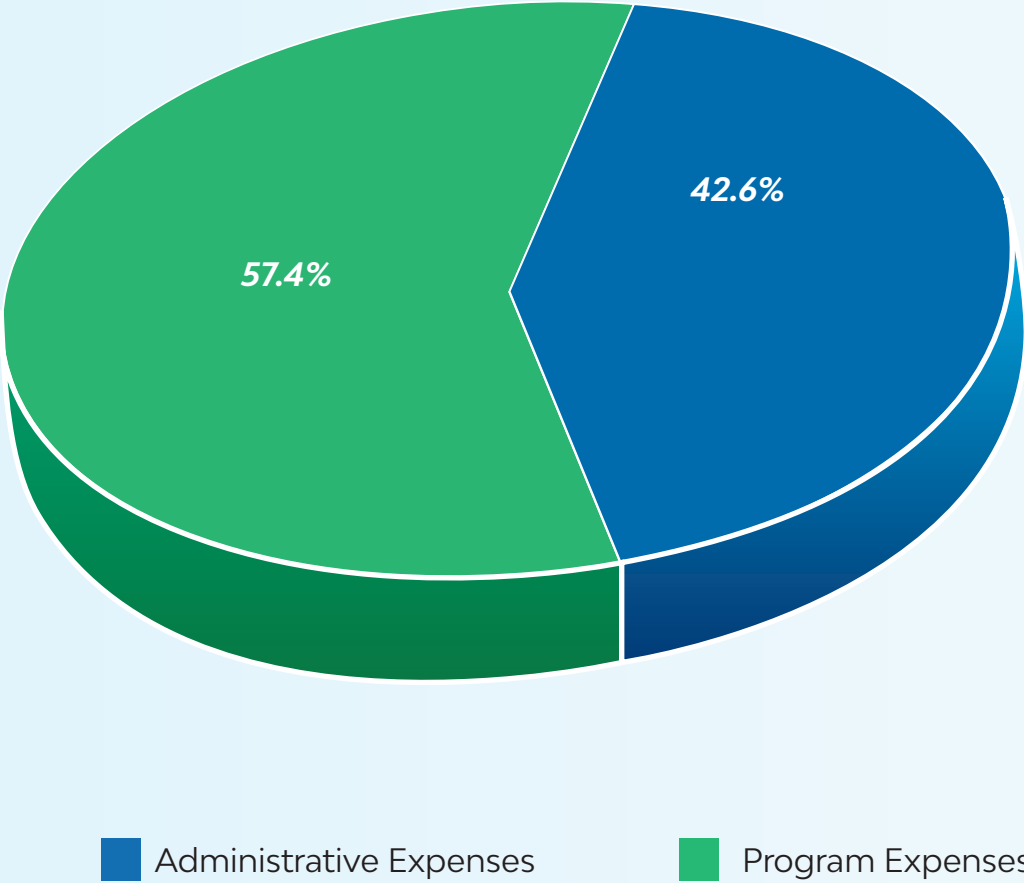


4.2.2 Expenditure

Expenditure	Percentage (%)
Program Expenses	57.4
Administrative Expenses	42.6

Figure 2: Pie chart showing expenditure in percentages

2024 EXPENDITURE IN PERCENTAGES



4.2.3

Key Challenges

This section outlines the key financial challenges experienced by Twahirah Islamic Charity Organisation and provides actionable recommendations for consideration by our external stakeholders.

Irregular Donor Funding

Donor contributions are inconsistent, making budgeting and long-term planning difficult which cause disruptions in program funding, delayed project implementation, and cash flow constraints.

Inadequate Financial Systems and Tools

The current financial reporting and accounting systems lack automation and scalability. Increased risk of errors, inefficiencies in report generation, and difficulty in tracking multi-donor funds.

Lack of Unrestricted Funding

Most donations are restricted to specific programs or projects thus Challenges in covering administrative and operational overheads critical to the organisation's sustainability.

4.2.4

Recommendations

Establish a Donor Engagement and Retention Plan

- » Develop regular donor communication updates and impact reports.
- » Introduce flexible giving options, including recurring donations and unrestricted contributions.

Upgrade Financial Management Systems

- » Implement cloud-based accounting software with donor fund tracking capabilities.

Improve Internal Reporting Timelines

- » Set clear reporting deadlines for project teams.
- » Establish an internal review system to ensure completeness and accuracy of submissions.

Pursue Core Funding and Partnerships

- » Engage with institutional donors for long-term partnerships that cover both project and operational costs.
- » Explore income-generating initiatives to supplement donor funding.

SECTION FIVE

Challenges, Recommendations And Lessons Learnt

5.1

Challenges

- » In March, the rainy season started and some of cooking activities were done in open spaces. The firewood was wet and the fire place took quite much time to be ready.
- » Some of the mosque committees did not prepare all the necessary resource like platters and firewood like we had requested them earlier.
- » Limited resources to compared to many activities that come with the needs of people we serve.
- » Many beneficiaries' expectations are more than what we as an organisation can offer.
- » Limited partners, members and donors yet we planned to conduct several projects.
- » Limited staff leading to a lot of work back log and relying on volunteers.

5.2

Recommendations

- » Strengthening Community Partnerships and Donor Networks. TICO should expand its fundraising capacity and ensure consistent resource availability, proactively engage more community-based organizations, individual donors, and local businesses.
- » Implementing comprehensive resource mobilization and procurement plans. Prior to events or project implementation, develop clear procurement timelines and assign responsibilities to ensure items like firewood, cooking utensils, and other materials are ready in advance.
- » Recruiting and retaining a core team of paid staff. While volunteers are helpful, there should be a baseline for trained and paid staff to maintain consistency and reduce work backlog.

- » Managing beneficiaries' expectations through transparent communication. Regularly communicate the scope and limitations of your programs to beneficiaries.
- » Developing and enforcing operational policies and budget controls. Finalize and disseminate internal policies on finance, procurement, and operations.
- » Investing in staff and volunteer capacity building. Organize periodic training workshops in project management, communication, and technical skills. Strengthening the capabilities of staff and volunteers will improve service delivery and reduce inefficiencies.

5.3

Lessons Learnt

- » Having many partners gives organisation a bigger fundraising base.
- » Planned budgets must be strictly followed to properly manage finances.
- » All policies must be drafted and explained to all stakeholders to avoid any deviant behaviours.
- » Many volunteers provide a big work force which is cost saving.
- » Capacity building workshops and training are required to enable staff gain necessary work skills.

SUCCESS STORY

WHEELS FOR CHANGE



Wasswa, a physically challenged orphan, faced many hardships after being abandoned by his father because of his condition. His grandmother, Namusimba Ruth, lovingly took him in despite her limited means. Without a stable source of income, she struggled to meet Wasswa's basic needs and as she grew older, even carrying him to move around became increasingly difficult.

Recognizing this challenge, Twahirah Islamic Charity Organization (TICO) stepped in and donated a wheelchair to support Wasswa and his grandmother. This simple yet life-changing gift restored hope and dignity to their family.

With the wheelchair, Wasswa's life has completely transformed. His grandmother no longer carries him on her back, and he can now move around freely, play with other children, and actively engage in the community.

Encouraged by this positive change, Ms. Ruth has enrolled Wasswa in school, where she contributes half of the school fees. The wheelchair has not only improved Wasswa's mobility but has also opened the door to education, inclusion, and a brighter future.

Through the wheelchair donation initiative, TICO continues to bring joy, independence, and renewed hope to children like Wasswa proving that small acts of kindness can create lasting change in vulnerable families.

Membership Program

Twahirah Islamic Charity Organisation members are crucial in the day today running of the organisation's activities plus projects. It is from these members' contributions through pieces of advice, in kind donations, volunteering and financial support that we are able to serve vulnerable people and communities.

By the end of 2024, more than two thousand five hundred (2500) members had joined the cause of resource mobilization to bail the needy out of their underprivileged lives. Every philanthropist, be it an individual or an organisation is welcome to join our team that focuses more on capacity building so that the vulnerable can realise their potential.

Join Twahirah Islamic Charity Organisation as a member in two (2) Simple Steps.

TICO induction.

With Induction, you are oriented about the membership program and TICO projects.

Registration.

Lastly, you're requested to fill in the membership form, your details are captured and then a unique charity number is sent to you.



Our Partners



Packaged Drinking Water
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Social Media



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